GETRONICS QUALITY POLICY

Getronics specialises in the provision of IT Managed Services. These can be performed at our own premises or directly at client sites.

The Company is committed to delivering best practice, satisfying applicable requirements, setting customer focused quality objectives, and promoting a good working relationship with its customers, thereby engendering customer satisfaction, leading to preferred supplier status and long-term business partnerships.

In order to fulfil these commitments, and to provide the level of control and traceability necessary to demonstrate compliance with recognised processes, it is the policy of the organisation to establish and maintain an efficient and effective Quality Management System (QMS).

The QMS is based upon the requirements of the BS EN ISO 9001 Quality Management Systems Standard. The System is designed to ensure that quality and regulatory requirements are identified and that an effective system of control is maintained to fulfil these and customer requirements and promote satisfaction.

This Policy and the QMS are regularly reviewed and where necessary revised to fulfil a commitment to continual improvement.